The conference designed for all levels of hospice and palliative care leadership and management.

LMHPCO Leadership Conference 2014
LEADERSHIP CONFERENCE
Wednesday, July 30, 2014

7:00 – 8:30 Registration / Continental Breakfast/Exhibit Hall Open

8:30-8:45 Opening Ceremony 2nd Line Band

8:45 – 9:00 Welcome Ann Walker, RN, BSN, MBA
LMHPCO President

OPENING KEYNOTE SESSION
9:00 – 10:00 “The Art of Caring: Booster Shots for the Medical Soul”

Janie Walters, MS
President/CEO
Champion Communications

Janie Walters is back by popular demand!!!

In her Keynote Presentation Janie will examine the art of care giving – past and present. When did you last stop to marvel at the magnificent task to which you’ve been called? Booster Shots for the Medical Soul provides you just such a time. Relax and enjoy it. You’ve earned it!

Janie is the President/CEO Champion Communications where she serves as a fulltime motivational speaker and free-lance corporate trainer.

She is a Professional Member of the National Speakers Association and holds a Master’s Degree in Communications with emphasis in Public Relations.

Janie’s speaking style is funny, but sincere. Her documented content... stimulating. Her humor suggestions... practical and clever. Her energy... contagious!

10:00 – 10:30 Break

10:30 – 12:00 “A” Concurrent Sessions

A 1 You Said WHAT %$*!#@??

Janie Walters, MS
President/CEO
Champion Communications

This session will address how to communicate effectively through listening and speaking. Attendees will learn barriers that hinder listening as well as powerful phrases that motivate people.

A 2 There’s Insurance for That . . .

Scott Shaw
Healthcare Provider Insurance Advisor
McNeary, Inc.

This session will address policies you need to know about to address the reality of operating in today’s business climate. Insurance and risk will be put into “human terms” using the day to day operations and scenarios of hospice and palliative care organizations as a template. Key topics to be addressed will include insurance coverage for regulatory audits and lawsuits, data breach/cyber insurance, fiduciary liability insurance, employment practices liability insurance and practical risk management tips.

A 3 Leadership in the Land of the Mobile Device

Jeffrey “Jeff” Sims, M.DIV, APC Board Certified Chaplain
Chaplain
St. Tammany Parish Hospital

This educational opportunity explores leadership within the context of family systems theory as defined by Edwin Friedman. It offers a counter-intuitive style of leading that defies traditional understandings of leadership.
A 4    Cultural Considerations in EOL Care
Nancy Dunn, RN, MS, CT
Education Director
Louisiana~Mississippi Hospice & Palliative Care Organization

This ELNEC module reviews dimensions of culture, which influence care in advanced disease. Assessment of culture is emphasized as essential to adequate communication and in providing culturally competent care.

A 5    CMS Regulations for Pharmacy Medication Requirements
Ly M. Dang, PharmD
Director of Pharmacy Operations
Hospice Pharmacy Solutions

This educational offering will discuss CMS CR 8358 specifically in regards to pharmacy reports. We will review the CMS requirement and how it affects the hospice billing.

A 6    Ethical Conundrums at Life’s End
Gregory L. Phelps, MD, MPH, MA, HCM, FAAFP, FACPM, CAS, CPE, CAQ-HPM
Medical Director
UT Hospice

This presentation will discuss real life applications of the ethical struggles at life’s end.

A 7    Ten Ways to Raise Big Dollars with a Small Staff
Jim Lyons, BA
President
Pride Philanthropy, Inc.

This program is designed to demonstrate proven methods of leveraging community leadership to raise significant dollars without expanding development staff.

1:30 – 2:30
"B" Concurrent Sessions

B 1    When “Everything” is Not Enough – CPR, Goals of Care, Medicine and Changing the Paradigm
Gregory L. Phelps, MD, MPH, MA, HCM, FAAFP, FACPM, CAS, CPE, CAQ-HPM
Medical Director
UT Hospice

This presentation will discuss how to discern the difference between what we CAN do medically and what we SHOULD do based on the patient’s clinical status.

B 2    Pain Management Challenges: Dose Escalation, Hyperalgesia, Neurotoxicity
Brandon Copeland, PharmD
Clinical Pharmacist
HospiScript Services

This session focuses on recognizing and treating opioid neurotoxicity. Knowing the signs of neurotoxicity allows the clinician to maintain patient comfort while avoiding adverse effects.

B 3    Introduction to the Louisiana Medicaid Recovery Audit Contractor (RAC) Program
Charlyn D. Shepherd, CPA, CFE
Senior Manager
Myers and Stauffer LC

This session will provide an introduction and information regarding the Louisiana Medicaid RAC program.

B 4    My Story: Personal Health Inventory
Mary M. Lee, BSN, RN
Hospice/Palliative Care Coordinator, 15-1 CLC/Hospice
VA Gulf Coast Veterans Health Care System

The road to better health rests within you. The first step is to know what you want from your health and why. Knowing your health goals may not be a simple task; yet it is an important step
toward reaching your full potential. Living life fully and optimizing health and well-being goes beyond not being sick; it means understanding what matters to you and looking at all aspects in life that contribute to a sense of well-being. This tool will help you explore all areas of your life so your health care team can help you plan, not just for your medical needs, but also for your “life” needs.

B 5 Mentoring: Marching to the Beat of a Good Drummer

Janie Walters, MS
President/CEO
Champion Communications

This session will discuss forming relationships that help maximize productivity, reduce burnout and assimilate new employees quickly.

B 6 Louisiana Emergency Management Update and Expectations for Hospice

Doris Gray Brown, MEd, MS, RN, CNS
Public Health Executive Director
Louisiana Department of Health and Hospitals-Office of Public Health

This presentation will provide participants an overview of emergency preparedness medical operations currently in Louisiana.

B 7 Building Resilient Communities through Healthcare Coalitions

Wes Holsapple
Healthcare Coalition Coordinator
Mississippi State Department of Health, Office of Emergency Planning and Response

This presentation will discuss the importance of lessons learned from Hurricane Katrina that having existing working relationships with response partners who plan and exercise together is the most important factor in a response.

2:30 - 2:45 Break

2:45 – 3:45 “C” Concurrent Sessions

C 1 Music Therapy in Hospice Care: Art and Science in Perfect Harmony

Dr. Janet P. McMillan, APRN-BC
Psychiatric Nurse Practitioner
Forrest General Hospice

The therapeutic value of music has been demonstrated in a variety of healthcare settings. The benefits of music therapy in enhancing quality of life, alleviating physical symptoms and communicating psychological emotions can have a tremendous positive impact on a patient experiencing a terminal illness. This presentation will provide an overview of the benefits of music therapy and ways to incorporate music therapy in the hospice setting.

C 2 End Stage Parkinson’s Disease

John Redden, R.Ph, PharmD, CGP
VP Clinical Practice
Hospiscript Services

This program focuses on common treatment options, complications and co-morbid conditions of Parkinson’s and the rationale for continuing or discontinuing therapy.

C 3 Compounded Drugs of Value in Outpatient Hospice Care

John P. “Jack” McNulty, MD, FACP, FAAHPM
Founder
Palliative Care Institute of Southeast Louisiana
George B. Muller, BS in Pharm., R.Ph
Owner
Muller Compounding Consultants LLC d/b/a Compounding Business Services

A compounded preparation is needed when no commercially manufactured medication is available to adequately address a patient’s medical needs. Among the greatest therapeutic challenges faced by both patients and caregivers is the treatment required by individuals who
have a terminal condition. It is difficult to find evidence-based studies on the management of end-of-life situations because each patient’s medical case is unique. In addition, maintaining a controlled environment for such patients is difficult. End-of-life care is multifaceted; it does not lend itself to “cookbook medicine,” and people with a terminal illness are among the most vulnerable patients in need of effective and compassionate care. When those patients suffer in spite of commercially available therapies, the innovation and experience of clinicians and compounding pharmacists can often yield a solution to the most challenging treatment problems. In this presentation, we discuss some of the most often prescribed compounds used in outpatient hospice and palliative care to treat common conditions (wounds, pain and dyspnea, intractable cough, nausea and vomiting, depression, bladder infections caused by an indwelling catheter, rectal pain). The effectiveness of the preparations we describe is substantiated in the medical literature and by our personal experience, which together encompasses nearly 100 years of clinical practice. The medications described in this report have been shown over time to be effective.

C 4 End of Life Care of the Pediatric Patient
Becky G. Daniels, MSN, CPNP
Instructor
Holmes Community College School of Nursing

This session is intended to educate others on the end of life care of the pediatric patient. This includes, but is not limited to medications, diagnosis, pain/symptom management and the psychosocial needs of the patient and family.

C 5 Making It Work: Hospice and Palliative Care in Assisted Living Facilities
Michelle Shank, NFA,
Certified Elder Care Coordinator
Certified Elder Care Coordinator
Business Development
Louisiana Assisted Living Association

This presentation will discuss the art of relationships between Assisted Living Facilities and Hospices helping hospices understand how to get ALF to utilize their services.

C 6 Adult Guardianship and 2014 Louisiana Legislative Session
Elizabeth Harper, BA
Louisiana State Director
Alliance for the Advancement of End of Life Care

The audience will learn about adult guardianship and any changes to end of life care in Louisiana.

C 7 Supporting Advocacy for Hospice: MS Legislative Update
Samuel Crayton, Jr., BA
Mississippi State Director
Alliance for the Advancement of End of Life Care

This presentation will focus on the importance of having a hospice advocate organization, our successes and the 2015 moratorium repealer.

3:45 – 4:00 Break

WEDNESDAY AFTERNOON
PLENARY SESSION

4:00 – 5:00 The Art of Compassionate Leadership: Leading from the Inside Out
Christie Whitney, RN, BA, MS
Founding President & CEO
Hope West Hospice & Palliative Care of Western Colorado

This presentation will help leaders focus on moving toward compassionate leadership while identifying how we can begin to see things differently and move towards practicing being different.

Christie Whitney is the Founding President and CEO of Hope West (Hospice & Palliative Care of Western Colorado). Some of Ms. Whitney’s honors include University of Colorado School of Nursing Distinguished Alumna (2009), Colorado Women’s Foundation Woman of the Year (2008); Colorado Nurses Foundation “Nightingale Award” (2003). She currently serves on the
NHPCO Regulatory Committee, serves as the Board President and Committee chair for The Colorado Center for Palliative Care and Hospice Public Policy committee – National Hospice Work Group.

5:15 – 6:30 Wine Tasting with Dr. Jack (limited tickets available for purchase)
6:30 – 8:00 Art Gallery Opening

LEADERSHIP CONFERENCE
Thursday, July 31, 2014

7:30 – 8:30 Continental Breakfast & Exhibit Hall Open

7:45 – 8:30 LMHPCO Annual Business Meeting

8:30-8:45 Morning Remarks:
Jamey Boudreaux, MSW, M.DIV.
LMHPCO Executive Director
Nancy Dunn, RN, MS, CT
LMHPCO Education Director

8:45 – 9:00 Color Guard/National Anthem/Recognition of Veterans

THURSDAY MORNING PLENARY SESSION
9:00 – 10:00 The Art of Survival

William A. Robinson
USAF Retired EX POW

William A. Robinson was born in Roanoke Rapids, North Carolina, enlisting in the United States Air Force after graduation from high school in 1961. After several assignments within the United States and a year tour to Korea, Airman First Class William Robinson was assigned in Thailand with an Air Rescue and Recovery unit in the spring of 1965. On September 20, 1965, he and his crew were flying aboard their HH43B helicopter as it was shot down by enemy fire while on a rescue mission in North Vietnam to save a downed F-105 pilot.

He and his crew survived the crash of the helicopter but were soon captured by enemy forces on the ground. He was led to a Prisoner Of War camp and spent the next seven and half years as a Prisoner Of War in North Vietnam. After his release and return to the United States in 1973, he was one of three enlisted men to receive a direct commission to Lieutenant in the United States Air Force by the President of the United States, in recognition of his conduct while being held as a prisoner of war. In addition, he was the first enlisted man to receive the Air Force Cross medal for valor, (second only to the Congressional Medal of Honor, our nation highest military award). His Air Force Cross is currently on display at the Air Force Enlisted Heritage Hall, a Museum located on Maxwell-Gunter Air Force Base in Montgomery Alabama.

His other decorations include: a Silver Star, Legion of Merit, Bronze Star, POW Medal, two Purple Hearts along with seventeen other awards and decorations. He is also honored at the Eglin Air Force Base Museum in the Vietnam Prisoner Of War Display. He is listed in a book titled “Honor Bound” American Prisoners Of War in Southeast Asia as the longest held enlisted POW in American History.

After serving in Vietnam, Captain Robinson completed Aircraft Maintenance Training and was assigned to the 33d Fighter Wing Eglin Air Force Base as an Aircraft maintenance Officer. He retired from the Air Force in 1984 after serving his country honorably for 23 years. His service includes 12 years enlisted service and 11 years as a commissioned officer. Captain, retired, William Robinson now resides in Madisonville, Tennessee with his wife Ora Mae.

Captain (Ret) Robinson will engage the audience as he describes dealing with isolation,
perseverance, overcoming obstacles, bouncing back, being ready for the next round and loving life.

A book signing will occur following this presentation. Books will be available for sale.

10:00 – 10:30  Morning Break

10:30 – 12:00     “D” Concurrent Sessions

D 1  Palliative Care During Times of “Crisis Standards of Care”
Susan Nelson, MD, FACP, FAAHPM
Medical Director, St. Joseph Hospice
Chair, LaPOST Coalition
Member, Crisis Standards of Care Advisory Group
Alice Battista, MSN, CHPN
Director, Mission Services; Director, Palliative Care
Our Lady of the Lake Regional Medical Center

Enlisting hospice and palliative care community expertise in providing the best care possible for those affected by the crisis standards of care.

D 2  Hospice Regulatory Update
Jennifer Kennedy, MA, BSN, CHC
Regulatory & Compliance Director
National Hospice & Palliative Care Organization

Participants will receive cutting edge information about what is happening within CMS, the OIG and other federal entities that affect hospice care.

D 3  2014 Hospice Updates: Applied Research
Cordt T. Kassner, PhD
Principal
Hospice Analytics

This session will review 2012 Medicare hospice claims and most current Palmetto hospice information, as well as discuss LMHPCO initiatives.

D 4  A Bad Death – How It Happens and How to Avoid It
John S. Weldon, MD, FACP
Hospitalist and Consultant
Singing River Health System

Death is an inevitable end of advanced illness. Unfortunately many deaths end in what might be called a bad death with difficult symptom burden to the patient and problems of stress to the family. This presentation will explore the issues regarding a bad death and a good death.

D 5  Veteran Recognition Ceremonies: US Department of Veterans Memorial Benefits
Michael Nacincik, LTC ARNG Retired, MPS, MBA
Chief, Communication and Outreach Support Division, US Department of VA National Cemetery Administration

This session will provide a solid grasp on VA memorial and compensation benefits Veterans earn through their service in our Armed Forces.

D 6  Difficult Conversations from Diagnosis to Death: Supporting Cancer Patients and Families at End of Life
Joel Marcus, PsyD.
Director, Psychosocial Oncology and Palliative Care Services
Gayle & Tom Benson Cancer Center

This presentation is designed to help patients and medical professionals understand the continuum of decision points and the difficulty of conversations around end of life care from diagnosis, end of life care and death.

D 7  A Methodological Approach for Identification and Validation of Premortem Surge
Tanya Schreiber, DNS, PHCNS-BC, ACHPN
Associate Professor/Graduate Coordinator
Nicholls State University

This session will address the methodological processes for systematic inquiry to identify
characteristics of Premortem Surge and validate the phenomenon as an indicator of impending death.

12:00 – 12:15 Break

12:15 – 1:45 Heart of Hospice Awards (Lunch Provided)

1:45 – 2:00 Break

2:00 – 3:00 “E” Concurrent Sessions

E 1 End of Life Care for Persons with Dementia
Nancy Bologna, PhD.
Director
Alzheimer’s Residential Care Homes (ARCH)

Individuals with dementia present challenges with both initial and continuing hospice eligibility. Residential care in non-medical facilities introduces additional communications needs.

E 2 The Science of Who I Am
Gary Golden, BS, MHA
Owner
Golden Opportunities

This presentation focuses recognizing components of Surface Traits and a better understanding of communication styles.

E 3 We Honor Veterans Program
Mary M. Lee, BSN, RN
Hospice/Palliative Care Coordinator, 15-1 CLC/Hospice
VA Gulf Coast Veteran Health Care System

Our Veterans have served our country. It’s now our turn to serve them by learning the skills needed to provide them with quality hospice care.

E 4 Determining Relatedness in Hospice Care
Jennifer Kennedy, MA, BSN, CHC
Regulatory & Compliance Director
National Hospice & Palliative Care Organization

This session will discuss federal hospice requirements regarding service coverage for the terminal diagnosis and related conditions.

E 5 Transitioning from Hospice to Palliative Medicine: The Road Traveled from Hospice RN to Palliative NP
Robin Rome, MSN, FNP-C, ACHPN
Director Palliative Care Services
West Jefferson Medical Center

Most people would think that working in the hospice setting for more than 10 years would prepare you for working in palliative medicine. I, like many of my colleagues, always thought that palliative medicine and hospice were one and the same. This presentation will take you through my journey of how I found out differently.

E 6 The Art of Social Workers Being Present to the Terminally Ill and Families
Mitzi Crawford Spears, LCSW, ACHP-SW
Bereavement Services Social Worker
Forrest General Hospice

Being present with the terminally ill patient and families is an Art. Learning needs and ways of attending help define ways to approach the canvas.

E 7 Accessing Medical and Burial Benefits for Veterans
Alfred Leger, AMSC U.S. Navy Retired
Deputy Assistant Secretary
Louisiana Department of Veterans Affairs

This presentation will enhance knowledge of Veterans benefits at both the Federal and State level.

3:00 – 3:30 Afternoon Break
THURSDAY AFTERNOON
PLENARY SESSION
3:30 – 4:30 The Art of Who I Am
Gary Golden, BS, MA
Owner
Golden Opportunities

Back by popular demand, Gary will focus on helping the audience understand the direct affect attitude has in success in life. Come and learn how to identify the results you desire and set forth the first step in goal achievement.

Gary was a walk on athlete at Louisiana Tech University where he received his undergraduate degree. After graduation Gary went to work for a global training organization and his responsibilities were to sell training programs

and instruct various topics.

Gary has a Master’s Degree in Health Care Administration and has written and customizes a large variety of seminars to meet the clients’ needs.

In 1999, Gary founded Golden Opportunities, which is a training and development company designed to help corporations excel. Golden Opportunities goes beyond improving the bottom line by delivering top quality performance while giving people the opportunity to develop to a higher level. Gary is a dynamic presenter speaking to diversified groups on many topics and works with all types of industry.

4:30 – 6:00 Exhibitor’s Cocktail Reception/Art Gallery Viewing

LEADERSHIP CONFERENCE
Friday, August 1, 2014

7:00 -8:00 Continental Breakfast and Exhibit Hall Open

8:00-9:00 Friday Morning Closing LMHPCO Art of Hospice Awards
Jamey Boudreaux, MSW, MDIV
Executive Director
LMHPCO

9:00 – 9:15 Break

9:15 – 10:45 “F” Concurrent Sessions

F 1 2014 Jurisdiction 11 (J11) Hospice Medicare Workshop Series – Navigating the Medicare Maze
Charles Canaan, MPH, RN, APM, CPC-A
Senior Provider Education Consultant
Palmetto GBA

The maze of requests for claims and documentation information is a daily challenge for all Medicare providers. There are numerous contractors who can review claims and a myriad of ever-evolving Medicare regulations to which Providers are required to adhere. In addition, providers can become overwhelmed with the different types of errors identified during the review process. These workshops are designed for hospice providers and their staff to equip them with the tools they need to successfully navigate the Medicare billing, coverage and documentation requirements.

Topics for this first session will include:
• Root Cause Analysis
• Statistics and Data Analysis
• Documentation for End Stage Cardiovascular Disease
• Documentation to Gather During Admission (Baseline Information)
This presentation will discuss deficiencies cited during FY 2013 recertification and complaint surveys, complaints and levels of care.

Roger W. Smith, BA
Division Director, Non-Long Term Care Division
Bureau of Health Facilities Licensure & Certification
Mississippi State Department of Health

Come get an overview of how to successfully run your hospice in MS from the MSDH.

10:45 – 11:00 Break

11:00 – 12:30

“G” Concurrent Sessions

G 1 2014 Jurisdiction 11 (J11) Hospice Medicare Workshop Series – Navigating the Medicare Maze

Dan George
Senior Provider Relations Representative
Palmetto GBA

The maze of requests for claims and documentation information is a daily challenge for all Medicare providers. There are numerous contractors who can review claims and a myriad of ever-evolving Medicare regulations to which Providers are required to adhere. In addition, providers can become overwhelmed with the different types of errors identified during the review process. These workshops are designed for hospice providers and their staff to equip them with the tools they need to successfully navigate the Medicare billing, coverage and documentation requirements.

11:00 – 12:30

“G” Concurrent Sessions

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Topics for this second session will include:

- Who Can Review Your Medicare Claims?
- First Level Appeals
- Medicare Overpayment Process
- Medicare Regulatory Updates
- Web Resources

G 2 Louisiana Medicaid Hospice Update 2014

Gail Williams
Medicaid Benefits and Services Program Manager
Louisiana Department of Health and Hospitals

This presentation will provide attendees an update on Louisiana Medicaid as it pertains to hospice.

G 3 Mississippi Medicaid Hospice Update 2014

James C. Horton
Special Projects Officer III, Division of Medicaid (LTC), State of Mississippi
Randy Ponder
Provider Services Regional Coordinator
Mississippi Medicaid Project

This session will provide attendees an update on Mississippi Medicaid as it pertains to hospice.

G 4 Medical Director Update

Jennifer Kennedy, MA, BSN, CHC
Regulatory & Compliance Director
National Hospice & Palliative Care Organization

This session will discuss the evolving role of the hospice medical director/physician and current issues affecting their practice.

G 5 Recruiting and Retaining Volunteers: A Roundtable Discussion

Ken Roberts, ADIV
Chaplain/Bereavement Coordinator, Forrest General Hospice
Sandra Little, AA
Volunteer Coordinator/Public Relations, Forrest General Hospice

A roundtable discussion of Hospice Volunteer programs as a whole. An opportunity to share struggles, what works and what does not work.

G 6 Ethical Issues in Hospice and Palliative Care

Jamey Boudreaux, MSW, MDIV
Executive Director
Louisiana–Mississippi Hospice and Palliative Care Organization

This session will discuss some of the key ethical issues and legal concerns in end of life/palliative care and resources to address these in practice.

G 7 End of Life Spiritual Care for Veterans

Jo Kirkendall, M. DIV, BCC
Chaplain
Gulf Coast Veterans Health Care System

This presentation will provide information about the spiritual needs of Veterans at end of life and information on interventions used on hospice units in VA hospitals.

TARGET AUDIENCE
Physicians, Nurses, Clinical Managers, Social Workers, Chaplains, Volunteer Managers/Coordinators, Bereavement Coordinators, Administrators, Community Liaisons and all healthcare professionals dedicated to providing and improving end of life care. This includes Hospice and Palliative Care as well as related fields such as Nursing Home Administrators, Veterans Associations, Corrections and Pharmacists.

Americans with Disabilities Act
If you need special assistance or accommodations identified in the ADA, please contact LMHPCO office in advance at 888-546-1500.
Regulatory Assistance Office Hours with Jennifer Kennedy

Do you have a regulatory question or need assistance with a hospice patient or operations scenario?

Schedule an appointment for a 1:1 with Jennifer Kennedy, Director, Regulatory and Compliance

Ask for the appointment sign up form at the registration desk!

The Art of Wine Tasting

With Dr. Jack

Wednesday, July 30, 2014
5:15 pm - 6:30 pm
CONFERENCE OBJECTIVES

Participants attending this conference will be able to:

1. Articulate the “art” of care giving and understand the concept both past and present

2. Understand the essentials of effective communication in end of life care as it relates to leadership as well as patient care

3. Understand the purpose and key components of compassionate leadership

4. Learn effective leadership tools to assist in overcoming obstacles and persevering in the midst of change

CONTINUING EDUCATION

In order to receive continuing education credits, the person must be a duly registered attendee of the conference AND complete a conference evaluation form for each session attended. Certificates will be mailed to attendees requesting continuing education who sign the course attendance sheet, been in attendance throughout the course and returned an evaluation form. Persons who must leave early will receive credit proportional to their actual attendance.

Social Worker Continuing Education Credit
Application for up to 13 hours has been submitted and approval is pending NASW – LA Chapter.

Nursing Continuing Education Credit
Up to 13 hours Nursing Continuing Education approved through Louisiana~Mississippi Hospice and Palliative Care Organization (LMHPCO), an approved provider of nursing continuing education by the Louisiana State Board of Nursing. CE Provider number 46.

Physician Continuing Medical Education
Application for CME credit has been filed with the American Academy of Family Physicians. Determination of credit is pending.

Chaplaincy Education
This conference is recognized by the Association of Professional Chaplains state leadership of LA and MS as an accepted educational event for chaplains. A certificate will be awarded for each contact hour the chaplain is in attendance.

Nursing Facility Administrators
Up to 13.0 hours Continuing Education for Nursing Facility Administrators is pending approval by the State of Louisiana Board of Examiners of Nursing Facility Administrators (LABENFA).

PHOTOGRAPHY:

LMHPCO will be taking photos throughout the entire conference. Registration implies consent to be photographed and permission for LMHPCO to use the photos in its printed materials.

COMFORT:

Bring a jacket/light sweater for your comfort as the temperature of the rooms can vary.
Conference Hotel

Loews New Orleans Hotel

Registrants can book rooms on line or by calling 866-211-6411. The LMHPCO Conference Rate of $121.00 per night is available through June 27, 2014.


Conference Registration Information

- Mail conference registration and payment to:
  LMHPCO
  Attn: 2014 Annual Leadership Conference
  717 Kerlerec • New Orleans, LA 70116

- FAX Registration with credit card info to LMHPCO at 504-948-3908

- On Line Registration may be accessed at www.LMHPCO.org
  For registration questions contact Kimberly with Event Resources of New Orleans at 504-208-5510.

Registration/Cancellation Policy Information:
- All cancellations must be submitted in writing.
- A $50 processing fee will apply to all cancellations.
- Cancellations made on or before June 18, 2014 will receive a full refund, less a processing fee.
- Cancellations between June 19, 2014 and July 16, 2014 will receive a 50% refund.
- No refunds will be made in registration cancellations postmarked after July 16, 2014.
- Substitutions are welcomed. Please submit your request in writing.
- All refunds will be processed within 30 days after the 2014 Leadership Conference.
## LMHPCO 2014 Conference Rates

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<th>Conference Rate</th>
<th>Member Early Bird</th>
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<th>Non-Member Early Bird</th>
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<td>(received on/after July 1, 2014)</td>
<td>On-site</td>
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<td>Full Conference (Wednesday-Friday)</td>
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### Dietary Restriction:
- Check if Vegetarian Lunch required: ___

Registration rate includes all Conference materials, Art Gallery and Exhibitor Receptions, Continuing Education Credit (Physicians, Nurses, Nursing Facility Administrators, Social Workers & Chaplains), as well as Continental Breakfast and Lunch on Wednesday and Thursday, Continental Breakfast on Friday.

### Please check the Concurrent Breakout sessions you plan to attend each day:

- **Wednesday Concurrent Session A (10:30 - 12:00)**
  - A1
  - A2
  - A3
  - A4
  - A5
  - A6
  - A7

- **Wednesday Concurrent Session B (1:30 - 2:30)**
  - B1
  - B2
  - B3
  - B4
  - B5
  - B6
  - B7

- **Wednesday Concurrent Session C (2:45 - 3:45)**
  - C1
  - C2
  - C3
  - C4
  - C5
  - C6
  - C7

- **Thursday Concurrent Session D (10:30 - 12:00)**
  - D1
  - D2
  - D3
  - D4
  - D5
  - D6
  - D7

- **Thursday Concurrent Session E (2:00 - 3:00)**
  - E1
  - E2
  - E3
  - E4
  - E5
  - E6
  - E7

- **Friday Concurrent Session F (9:15 - 10:45)**
  - F1
  - F2
  - F3
  - F4
  - F5
  - F6
  - F7

- **Friday Concurrent Session G (11:00 - 12:30)**
  - G1
  - G2
  - G3
  - G4
  - G5
  - G6
  - G7

### Please complete the following information:

- **Registrant’s Name:**
- **Mailing Address:**
- **City:** ____________________ **State:** ____________________ **Zip:** ____________________
- **Telephone:** ____________________ **E-mail:** ____________________
- **Hospice Agency Affiliation:**
- **Discipline Code:**

### Payment Information:

- **Payment by Check** (made payable to LMHPCO)
  - Check# ______ Amount: $ ______
- **Payment by Credit Card:**
  - VISA
  - MasterCard
  - American Express
  - Discover
  - Total Charge: $ __________

### Card Information:

- **Card #** ____________________ **Security Code** ______ **Exp. Date:** ____________________

### Name (please print):
- ____________________

### Signature:
- ____________________